



## **Accessibility Statement for Sonoma Valley Community Health Center**

Sonoma Valley Community Health Center is committed to ensuring digital accessibility for people with disabilities. We are continually improving the user experience for everyone, and applying the relevant accessibility standards.

### **Conformance status**

The Web Content Accessibility Guidelines (WCAG) defines requirements for designers and developers to improve accessibility for people with disabilities. It defines three levels of conformance: Level A, Level AA, and Level AAA. Sonoma Valley Community Health Center is partially conformant with WCAG 2.1 level AA. Partially conformant means that some parts of the content do not fully conform to the accessibility standard.

### **Additional accessibility considerations**

Although our goal is WCAG 2.1 Level AA conformance, we have also applied some Level AAA Success Criteria: Images of text are only used for decorative purposes.

### **Feedback**

We welcome your feedback on the accessibility of Sonoma Valley Community Health Center. Please let us know if you encounter accessibility barriers on Sonoma Valley Community Health Center:

- Phone: 707-939-6070
- Visitor address: 19270 Sonoma Highway Sonoma, CA 95476
- <https://svchc.org/contact/>

We try to respond to feedback within 2 business days.

### **Compatibility with browsers and assistive technology**

Sonoma Valley Community Health Center is designed to be compatible with the following assistive technologies:

Browsers and mobile devices older than five years have not been tested and may therefore not behave as expected.



## Technical specifications

Accessibility of Sonoma Valley Community Health Center relies on the following technologies to work with the particular combination of web browser and any assistive technologies or plugins installed on your computer:

- HTML
- WAI-ARIA
- CSS
- JavaScript

These technologies are relied upon for conformance with the accessibility standards used.

## Limitations and alternatives

Despite our best efforts to ensure accessibility of Sonoma Valley Community Health Center, there may be some limitations. Below is a description of known limitations, and potential solutions. Please contact us if you observe an issue not listed below.

Known limitations for Sonoma Valley Community Health Center:

1. Social Media Feed: Entries within the social media feed may be difficult to navigate using a keyboard and certain assistive technology such as a screen reader because we employ the use of a third-party application to present our social media and despite assurances of accessibility, there are areas of this app that are lacking assistive device navigability. because . We are actively looking into our own solutions to address these issues.. Please use the form on the Contact Us page if you encounter an issue..

## Assessment approach

Sonoma Valley Community Health Center assessed the accessibility of Sonoma Valley Community Health Center by the following approaches:

- Self-evaluation

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This statement was created on 12 October 2020 using the [W3C Accessibility Statement Generator Tool](#).